

Nature of **P**rint

Introduction

Prevention of pollution and enhancement of the environment are a fundamental part of the company's ethos. Our firm commitment and responsible approach to best practice in environmental management, places us at the leading edge of the communications industry, as one of only a small number of British print producers to achieve certification to environmental standard ISO 14001 and the FSC® (Forest Stewardship Council®).

We consistently demonstrate a proactive and forward-looking approach to the formulation and implementation of company environmental policy through our integrated environmental management system. Staff training programmes, formal written statements and operating procedures which achieve and exceed current European health, safety and environmental legislation are testament to this.

We believe this approach will help motivate personnel so that their inputs become part of an organic working system, rather than a series of checklists, fostering an environmentally friendly company culture. Our environmental policies are now an intrinsic part of our daily working lives and we ensure that everything we do adheres to them. Our purpose-built headquarters is a demonstration of this and includes many environmental features to ensure our activities remain as environmentally responsible as possible.

Membership of relevant trade organisations enables us to play a central part in shaping the future direction of our industry, while our attainment and continual improvement of ISO 14001 acts as a powerful demonstration of our commitment to achieving environmental excellence, setting the industry standard for others to follow.

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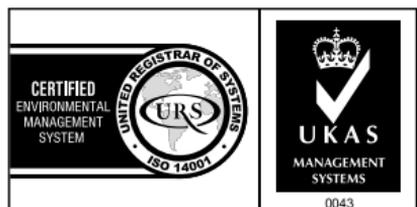
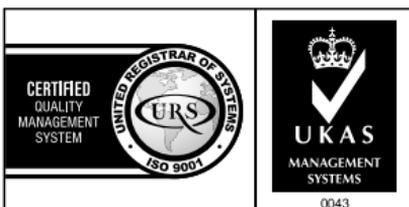


Company Profile

Buckingham has been our home since being established in 1976. We achieved certification to both ISO 9001 (Quality) in July 1992 and ISO 14001 (Environment) Management System Standard in June 1998. Certification to ISO 14001 is something of which we are justifiably proud.

Built to ensure they would be as environmentally responsible as possible, our premises have enabled us to continually improve our environmental performance and maintain our investment in the industry's latest technologies.

Awarded numerous environmental and business awards, as well as certification to the Forest Stewardship Council® in 2005.





Environmental Issues

We have responded to market challenges by achieving and maintaining ISO 14001, and gaining certification to FSC®. Our aim is to reduce the impact of our business activities by protecting and enhancing the surrounding environment in which we live.

Our services and products are produced in accordance with the most exacting environmental standards available in the UK communications industry today, and in a manner that strives to minimise harm to land or water and the environment in general. Our employees are trained to enhance their understanding of environmental policies and to promote excellence in job performance on all environmental matters.

Protecting and enhancing the environment in which we live.

Waste Reduction

Waste is an inevitable by-product of our daily commercial and industrial operations, which we actively seek to reduce in both volume and toxicity through the implementation of our environmental management system.

In our efforts to reduce the total amount of waste produced, we have in place internal programmes which recycle and re-use by-product materials at every available opportunity.

All hazardous waste is collected by environmentally friendly contractors and their activities are audited to ensure compliance with legislation.



Use of Energy



BCQ Group recognises the high levels of energy consumption at our premises and continues to monitor this usage closely on a daily basis; making comparisons against machine impressions and degree days for the previous year to gauge savings made.

We make every reasonable effort to use environmentally safe and sustainable energy sources to meet our needs and seek opportunities to improve energy efficiency and conservation at all levels of our operations.

Specific measures have been put in place to reduce the consumption of gas and electricity and are implemented as a form of best practice through staff directives.

We make every reasonable effort to use environmentally safe and sustainable energy source.

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Reduction of Emissions

BCQ Group has taken a very serious and proactive approach to reducing and, where possible, eliminating such chemical emissions.



Material Selection

We use renewable and sustainable natural resources and conserve non-renewable natural resources through efficient use and careful planning.

We look to use paper whose manufacturing process maximises energy efficiency, recycles and minimises fresh water usage and causes no gas emissions.

In addition to these measures we aim to use recycled paper that has been de-inked in chlorine-free recycling plants, or materials manufactured from pulp sourced from sustainable forests, certified as such by the FSC®.



The mark of
responsible forestry



Treatment and Disposal

All substances and hazardous waste remaining unavoidably in use at our premises are treated before disposal or recycled for further safe use, collected at source and disposed of in a controlled and approved manner by licensed waste disposal carriers.

This process is audited by trained staff to ensure compliance with all legal requirements and our own internal procedures.

We have a consent to discharge agreed with Anglian Water.

We use renewable and sustainable natural resources and conserve non-renewable natural resources.

Research and Development

New and emerging technologies are continually investigated to ensure our commercial activities become more and more environmentally responsible.

Significant investment has been made in a variety of software and hardware solutions, allowing us to make major improvements in our environmental practices.

An ongoing review programme of unavoidably harmful chemicals has been set up to promote minimal use, re-use, possible elimination, substitution and, if appropriate, recycling. Less harmful alternatives are also introduced into the print process wherever possible.

New and emerging technologies are continually investigated.



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Health and Safety

We strongly adhere to best practice in current health and safety requirements within our environmental management system, enabling a quick response to any potential emergency health and safety situation.

This commitment to the highest standards has resulted in our certification to the health & safety standard OHSAS 18001 since 2006.

Our Operations Director has the nationally recognised NEBOSH general certificate in health and safety.



Risk Reduction

Working in a manner designed to reduce risk to the environment, all information related to our activities that we believe could cause harm is made available to our employees and members of the public.





Environmental planning

Implementation of Objectives, Targets and Training

At BCQ Group, we continue to set and achieve our environmental objectives and targets through effective communication and careful implementation of our environmental management system.

Our system provides the training resources for our personnel, raises the competence of staff and creates a highly motivated workforce with a greater awareness of environmental issues.

We continue to
set and achieve
our environmental
objectives.



Buildings and Surroundings

Our purpose-built headquarters meet our own targets of minimising damage to the immediate and local environment. The natural brick and dark green elevations help the building to blend into the environment, and it is effectively insulated and double-glazed to minimise heat loss. The climate controlled work spaces use CFC-free coolants and heat pump technology to recycle heat produced during our printing processes.

We have preserved ancient hedgerows around the site and planted indigenous plants and trees, in excess of planning requirements, to help preserve and enhance the wildlife habitat. Noise levels within the production facility itself are controlled to prevent disturbance to the surrounding community.

In addition to these efforts upkeep of the verges outside our premises are carried out, as well as keeping the site free from litter. Furthermore, to encourage wildlife, bird and bat boxes have been erected in trees around our site and bird tables have been sited on grassed areas. We have also run competitions in conjunction with local schools to promote environmental best practice amongst their pupils.

Emergency Measures

Formulated in conjunction with stringent guidelines set out by the Environment Agency and the Anglian Water Authority, we have emergency contingency plans which both meet and exceed current legal requirements.

These measures are continually reviewed to enable us to safely prevent and contain any potential environmental problem affecting our business.

We have emergency contingency plans which both meet and exceed current legal requirements.





Our Mission

To be recognised as one of the best print and communication companies in the United Kingdom.

At BCQ Group we have installed a management system focused on best environmental practice that reduces the impact of our business activities, and sets the industry standard for others to follow by becoming a model of good environmental management.

Our environmental management system shows us where we can cut waste, enhance efficiency and improve overall environmental performance.

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Monitoring and Control

Monitoring and targeting resource usage, spillage and waste generation are core elements of our environmental management review.

Through our certification ISO 14001, we have shown industry leadership in adopting this rigorous set of environmental standards to achieve continual improvement in the areas of environment, health and safety. We are able to accurately monitor our performance and achieve those objectives set out in our environmental policy statement.



BCQ Compliance

BCQ Group is committed to compliance with all legal and regulatory requirements, continual improvement and the prevention of pollution.

We have implemented programmes and procedures through our compliance department which include the training and testing of employees, and take corrective action on areas that do not conform.





Our Summary

BCQ Group has demonstrated its long-term commitment to protecting and caring for the environment in which we live, by implementing a comprehensive environmental management programme designed to reduce the impact of our business activities. This responsible approach to best environmental practice spreads beyond our own business and includes educating suppliers, customers and the general public alike.

Our position as one of the leading practitioners of environmental management in the UK communications industry has formally been recognised through the award, and continual improvement of environmental standard ISO 14001.

The framework of our integrated environmental management system enables us to regularly monitor performance to achieve our objectives of continual improvement and environmental excellence.

This responsible approach to best environmental practice spreads beyond our own business and includes educating suppliers, customers and the general public alike.



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